



## CommScope Infrastructure Academy ID Badges & Certification

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## 1. Introduction to the certification program

Customers and consultants request that vendor-trained and certified Designers and Installers are used in projects. It is also becoming more common for a percentage of all installers on site to have attended vendor backed training and a method of validation is required.

The CommScope certifications support the CommScope Partner Program and are visible via the Partner Locator on CommScope.com. This document outlines the certification programs and certification rules for all CommScope Infrastructure Academy courses.

## 2. SYSTIMAX Certifications

### 2.1. SYSTIMAX Cabling Designer and SYSTIMAX Cabling Installer

The Design and Engineering (D&E: SP3321) and Installation and Maintenance (I&M: ND/FC/SP3361) courses form the two key certifications required to be a SYSTIMAX partner and register a SYSTIMAX warranty.

The SP3351 Masterclass course is the online recertification course for those students who have completed both Design and Engineering and Installation and Maintenance. I&M 'only' students can recertify by re-attending the ND3361 Classroom or retaking an FC3361 'In-House' course or taking the online SP3361R.

Certificates for completed courses are available to be printed from the online course area by the student. Certificates are not sent in hardcopy.

Digital Badges are issued to students from Authorized CommScope Infrastructure Partners and these can be viewed from the Badge section of the user's 'My Training' area. A student photograph must be supplied. Badges can also be viewed via the CommScope Academy app which is available for download from the Academy website.

ID Badge	Initial Certifications	Recertification Options	Expiry Period
SYSTIMAX Cabling Designer	SYSTIMAX Design and Engineering - SP3321	SYSTIMAX MasterClass - SP3351	3 years
SYSTIMAX Cabling Designer and SYSTIMAX Cabling Installer	SYSTIMAX Design and Engineering - SP3321 and SYSTIMAX Installation and Maintenance – ND/FC/SP3361	SYSTIMAX MasterClass - SP3351	3 years

SYSTIMAX Cabling Installer	SYSTIMAX Installation and Maintenance Only - ND3361 or FC3361 or SP3361	Retake SYSTIMAX Installation and Maintenance - ND3361 or SYSTIMAX Installation and Maintenance 'In House Training' - FC3361 or SYSTIMAX I&M Recertification - SP3361R (online)	3 years
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## 2.2. Specialist Cabling Certifications

A number of Cabling specialist courses are available and, if they are up to date and appropriate, each has its own badge and certificate. These are important as a consultant or customer may be choosing a Partner for a specific project based upon their specialization experience.

The specialty courses will remain recognized for 3 or 4 years (see appendix), and will then expire unless re-taken (refreshed) prior to expiry.

ID Badge	Initial Certifications	Recertification Options	Expiry Period
Fiber Optic Infrastructure	SP4420 Fiber Optic Infrastructure Specialist	SP4420 Fiber Optic Infrastructure Specialist	3 years
Data Center Cabling	SP8850 Pre-terminated Data Center Solutions	SP8850 Pre-terminated Data Center Solutions	3 years
Structured Cabling Infrastructure	SP3000 Structured Cabling Infrastructure Design	SP3000 Structured Cabling Infrastructure Design	3 years
Broadband Cabling Infrastructure	SP1000 Infrastructure Solutions for Broadband Applications	SP1000 Infrastructure Solutions for Broadband Applications	3 years



### 2.3. Certified imVision Specialist

The Intelligent Infrastructure management solution imVision uses a combination of software and intelligent iPatch Panels. It requires a very specific mix of skills from the Partner to design and implement.

Certificates for completed courses are available to be printed from the online course area by the student. Certificates are not sent in hardcopy.

Re-certification for the imVision Specialist is required every 12 months. Students are required to have successfully completed at least 2 of the imVision update webinars within the previous 12 months period. Recertification is achieved via the GL5555R recertification process. Enrolment on the GL5555R triggers a check by the CommScope Training team that the student has complied with requirements and if so, a new certificate is created for another year.

The Advanced imVision Support Specialist Digital Badge is made available ONLY to those students who have successfully completed the GL5555 plus ALL of the available imVision update webinars. Digital Badges will be issued to students from Authorized CommScope partners and they can be viewed from the Badge section of the user's 'My Training' area. A student photograph must be supplied. Badges can also be viewed via the CommScope Academy app which is available for download from the Academy website. The badge will

remain available while the student stays compliant, and continues to complete all of the imVision update webinars.

ID Badge (single badge)	Initial Certification	Recertification	Expiry Period
Advanced imVision Support Specialist  (Valid while student remains compliant)	Certified imVision Support Specialist - GL5555 (CISS exam and workshop)	Certified imVision Support Specialist Re-certification – GL5555R  (Successful completion of at least two of the update webinars in last 12 months)	1 year



### 3. NETCONNECT/UNIPRISE Certifications

The CommScope NETCONNECT/UNIPRISE certification includes the ACT (Authorized Connectivity Training) range of courses. Completion of the ACT 1, 2 and 3 courses provides certification and entry to the qualified database.

The ACT courses require recertification every 3 years by completing the appropriate recertification course. Where a dedicated recertification course is not available, recertification is achieved by completing the original course, which will have been updated during the certification period.

Certification	Initial Certification	Recertification	Expiry Period
ACT 1 Installing Premises Cabling Systems	SP3801 or ND3801 (where available)	SP3801R or ND3801 (where available)	3 years
ACT 2 Certifying and Troubleshooting Premises Cabling Systems	SP3802 or ND3802 (where available)	SP3802 or ND3802 (where available)	3 years
ACT 3 Structured Cabling Infrastructure Design	SP3000 or ND3803 (where available)	SP3000 or ND3803 (where available)	3 years

## 4. Comsearch Certifications

The Comsearch certification begins by completing the relevant online SP6700 course, producing certification and an ID Badge. There is also an SP6710 course for Microwave Path Design.

The certificates are available to be printed from the online course area by the student, and ID badges will be sent, provided student photo has been supplied and badge requested.

The course requires recertification every 3 years by retaking the same course (refreshing).

Digital Badges will be issued to students from Authorized CommScope partners and they can be viewed from the Badge section of the user's 'My Training' area. A student photograph must be supplied. Badges can also be viewed via the CommScope Academy app which is available for download from the Academy.





## 5. Cloud Fiber Specialist

The Cloud Fiber Specialist is achieved by completing both the SP8910 and the ND8920 Cloud courses.

Certificates for completed courses are available to be printed from the online course area by the student. Certificates are not sent in hardcopy.

Digital Badges will be issued to students from Authorized CommScope partners and they can be viewed from the Badge section of the user's 'My Training' area. A student photograph must be supplied. Badges can also be viewed via the CommScope Academy app which is available for download from the Academy website





## 6. Certification policy

Students whose certification has lapsed for more than one year will be required to re-take the foundation (original courses) instead of recertification courses.

Where certification supports CommScope warranties, students must be 'up to date' in the appropriate certification and he/she MUST be working for the CommScope Authorized Partner. Certification relating to warranty support is not supported if the student moves to another company not contracted to CommScope. The certification may transfer with the student to another Authorized Partner providing the local CommScope team supports the request (see FAQ for process).

CommScope Infrastructure Academy reserves the right to withhold certification and student registration to the partner approved database until the course fees have been paid in full.

## 7. FAQs

We are often asked questions about the badges and certification so have formulated these into the following FAQ, which we hope you find useful.

### 7.1. When does my certification expire?

Your certification or recertification will expire either 1 or 3 years (depending on the course) from the date that you completed the course or subsequent re-certification courses. Please see the appendix for specific expiration periods.

### 7.2. What if I recertify in advance?

If you take your recertification course before your original is due to expire, your new certification will be dated from the completion date of the recertification course.

### 7.3. How do I renew my certification?

Please go to <https://www.commscopetraining.com/>

The I&M (3361) course is recertified by the SP3351, SP3361R, ND3361 or FC3361.

The D&E (3321) course is recertified by the SP3351.

The GL5555 is recertified by the GL5555R (completion of at least 2 imVision webinars).

The ND/SP3801 is recertified by the SP3801R

The ND/SP3802 is recertified by the SP3802R

The SP3000 is recertified by the SP3000R

All other courses are refreshed by retaking the same course, they do not have separate recertification courses but are updated regularly with new content. (For example SP7700 is taken to refresh SP7700). A 'refresh' is a revisiting of the original course material for specialist courses, whereas a recertification is mandatory to update your current certification for warranty support.

#### **7.4. What is the Self-Print facility?**

We have introduced a Self-Print facility for all course certificates. Once you have passed your course and we have generated your certificate\*, you will see an option to 'Print Certificate' with your course details under the 'My Training' area. \*Please allow up to 48 hours after course completion

Hard copies of certificates are not sent via post, and students should download and print their own certificates. Any issues around printing should be raised via the support page on the academy website.

#### **7.5. Can I get a soft copy of my original certificate?**

Usually requested for project bid support - duplicate copies of certificates can be downloaded and printed from your 'My Training' area.

#### **7.6. Are replacement certificates available?**

Replacements for lost certificates can be downloaded from the website. Changes to certificates should be raised via the support page of the Academy website.

#### **7.7. What if I change companies?**

Should a certified Design or Installation authorized person change employment to another CommScope Partner, upon approval by the CommScope manager and completion of the appropriate recertification course, a full new online certificate will be issued in the new company name. Payment for the course will be required unless the company holds a training passport.

## **7.8. Why do I not see any badges?**

To be eligible for access to the digital badges, a student must be an employee of an Authorized CommScope Infrastructure Partner, having an up to date reseller ID from the CommScope PartnerPro Portal.

## **7.9. How do I access my badge?**

Badges are available via the Infrastructure Academy App, available to iOS and Android devices and accessible to CommScope Infrastructure Partners only.

You will need to download the Infrastructure Academy app and log in to it using your academy account. If you don't have an account with the Academy, you can register for the app directly. Once logged into the app, you can view the badges you have available, upload a photo of yourself and submit it for the badge. This is the best way to access your badge in the field, however, CommScope Partners are also able to view their badge via their desktop in the badges section of their 'My Training' area.

Non-partners will not be eligible for a badge.

## **7.10. How do I or a customer know if a badge is valid?**

Badges will only show in the App or in a student's training area, if the certification is valid and up to date. In addition, each badge has a hologram on it to ensure that anyone viewing a badge can be certain it is valid and up to date. If a badge is viewed that does not have the hologram active, it will be a copy and not necessarily valid.

## 8. Appendix 1- ID Badge Policies

### SYSTIMAX Badges

Course	Exp.	Renewal/Refresher	Badge
<b>SP3321</b>	3 years	SP3351	SYSTIMAX Cabling Designer
<b>ND/FC/SP3361</b>	3 years	SP3351/SP3361R/ND3361/ FC3361	SYSTIMAX Cabling Installer
<b>GL5555</b>	Continuous	All imVision Webinars	imVision Support Specialist
<b>SP4420</b>	3 years	SP4420	Fiber Optic Infrastructure
<b>SP8850</b>	3 years	SP8850	Data Center Cabling

### UNIPRISE and NETCONNECT Badges

Course	Exp.	Renewal/Refresher	Badge
<b>SP3000</b>	3 years	SP3000R	Structured Cabling Infrastructure
<b>SP3801</b>	3 years	SP3801R	N/A
<b>SP3802</b>	3 years	SP3802R	N/A

### Cloud Fiber Specialist Badges

Course	Exp.	Renewal/Refresher	Badge
<b>SP8910</b>	4 years	SP8910	Cloud Fiber when both 8910 and 8920 completed
<b>ND8920</b>	2 years	ND8920	Cloud Fiber

### Broadband Courses

Course	Exp.	Renewal/Refresher	Badge
<b>SP1000</b>	3 years	SP1000	Broadband Cabling Infrastructure

### Comsearch Courses

Course	Exp.	Renewal/Refresher	Badge
<b>SP6700</b>	3 years	SP6700	Comsearch Microwave Path Engineering
<b>SP6710</b>	3 years	SP6710	Comsearch Microwave Path Design